

## IF YOU WOULD LIKE TO APPLY FOR A COUNCIL HOUSE

You can apply for council housing with Hull City Council before you have been discharged from the Armed Forces.

Veterans and some members of the armed forces (and their families) will receive additional priority on the housing list. Additional priority does not mean you get the highest priority on the housing list, but you will get more priority than someone in the same circumstances as you who is not a veteran or member of the armed forces. Hull City Council's Allocations Policy is available online at [www.hull.gov.uk](http://www.hull.gov.uk) for further information.

Demand for council accommodation is high and only a small number of people applying to the council for housing will be made an offer; even if you have a high priority an offer cannot be guaranteed, however we will ensure you have the appropriate priority for your circumstances and that you are given realistic housing advice.

## OTHER HOUSING ADVICE

As well as giving you advice about council housing Hull City Council's Housing Access Team can also provide you with advice about a wide range of housing services and other housing options, including:

- How to find a private rented home
- How to rent a home from a housing association
- How to have your home assessed for adaptations for people with a disability ,
- How to apply for a mutual exchange (existing social housing tenants only)

## TOGETHER WE ARE WORKING TO SUPPORT OUR LOCAL ARMED FORCES COMMUNITY

### Hull City Council

Housing Options Team

**Tel.** 01482 300300 or case of emergency (nowhere safe to stay tonight) 01482 300304

**Web.** <http://www.hull.gov.uk/housing/find-home/housing-advice-forces-personnel-and-families>

### Op Fortitude

**Tel.** 0800 952 0774

**Web.** [riv.org.uk/opfortitude](http://riv.org.uk/opfortitude)

### MySpace Housing

**Tel.** 01204 694154

**Email.** [info@myspacehousing.org](mailto:info@myspacehousing.org)

### Hull 4 Heroes

Unit F27, Upper Deck, Princes Quay. Hull HU1 2PQ

**Web.** <https://hull4heroes.org.uk/get-support/>

**Email.** [support@hull4heroes.org.uk](mailto:support@hull4heroes.org.uk)

**Tel.** 01482 534 483

### Haig Housing

**Web.** <https://www.haighousing.org.uk>



## HULL ARMED FORCES & VETERANS CHARTER

Supporting our Armed Forces, our Veterans, and our Armed Forces Community



## HOUSING & RELATED SUPPORT

We recognise that good quality affordable housing and rental accommodation are important.

Additional leaflets available

- ▶ Financial Advice
- ▶ Health and Welfare Advice
- ▶ Employment and Skills

This leaflet gives you information about support and guidance available for Veterans, their immediate families, and for people leaving the Armed Forces.

## WHERE TO GO IF ARE SEEKING HELP OR ADVICE?

### The Wilson Centre, Hull City Council

The Council's Customer Service Team has 'Armed Forces Champions' who are available to signpost you to the right support to meet your needs.

### If you are Homeless or faced with Homelessness

You need to make an approach to the Homelessness Prevention and Options Team. This can be done online or over the telephone. Further information and the online homelessness support application can be found at <https://www.hull.gov.uk/homelessness/help-homelessness>, or you can telephone 01482 612040. The service is open from 9.00 - 4.30 daily (open at 10.30 on a Wednesday).

## Emergency out of hours

Hull City Council provides an out of hours service for vulnerable homeless people who have nowhere safe to stay that night. If you need to contact us out of hours, ring 01482 300304.

Other organisations that provide support specifically for Veterans and their families include:

### Hull 4 Heroes Community Hub

The drop-in centre is open Monday to Saturday from 10am to 2pm. Hull 4 Heroes also operates a 24-hour support telephone service.

Working in partnership with Hull City Council and a number of local armed forces community led organisations, the Hub provides a range of help and support including mental health, homelessness, employment, money advice, social activities and much more.

### MySpace Housing

MySpace Housing offers assisted supported housing for veterans who are vulnerable and need additional support.

### Haig Housing

Haig Housing has over 1,500 homes throughout the UK and provides rented accommodation to ex-services and their families.

### Op Fortitude

Op Fortitude offers support to individual veterans at risk of or experiencing homelessness. They can either support them to find suitable accommodation, or provide support to help them in their current home.

You can approach your respective welfare teams to make a referral via a DTRP 1 form or make a self referral on a DTRP 2 form.

## Defence Transition Services (DTS)

DTS working with the Veterans Welfare Service can provide advice and guidance to service personnel and their dependants, including civilian housing information for those wishing to move to civilian accommodation at any time in their career, and during resettlement.

## The Veterans Gateway

Veterans' Gateway is made up of a consortium of country-wide organisations and Armed Forces charities.

**Web.** <https://www.veteransgateway.org.uk>

**This Leaflet has been produced on behalf of Hull's Armed Forces Forum**

**"WORKING TOGETHER TO SUPPORT OUR LOCAL ARMED FORCES COMMUNITY"**