

# Your Council Tax bill explained

This section shows the billing address of the property and who is liable for the bill. If the chargeable property is different to the billing address, the chargeable property is shown under the 'Property if different from address' section.

This is your Council Tax Account reference number which you need to tell us if you are contacting us, making a payment, or registering online at [www.hull.gov.uk/mycounciltax](http://www.hull.gov.uk/mycounciltax)

**Hull City Council**

Revenues and Benefits, P.O. Box 15,  
Hull, HU1 2AB

**Account Reference: 50XXXXXX**  
(Please quote in all correspondence and when making payments)

Fund 15

Date Issued: 02/02/2024  
Telephone: 01482 300 300  
Email: [ctaxsr@hullcc.gov.uk](mailto:ctaxsr@hullcc.gov.uk)  
Textphone: 01482 300 349

**Property if different from address:**  
Sample Street Hull  
Property Reference: 01237600023782

% Change	£ Change	Total Due
3.0%	£32.27	£969.16
4.8%	£8.66	£187.45
3.0%	£1.89	£65.29
2.0%	£21.58	£163.91
4.9%	<b>+\$64.40</b>	<b>£1,385.81</b>

**Your Council Tax is made up of:**  
Kingston Upon Hull City Council  
The Police and Crime Commissioner for Humberside  
Humberside Fire Authority  
Adult Social Care  
Annual Charge for Property Valuation Band: A

The council tax attributable to Hull City Council includes a precept to fund adult social care.

Council Tax due for the period 01/04/24 to 31/03/25	£346.45	CR	£1,385.81
Single Person Discount (25% discount)			£1,039.36
<b>Amount payable by you for this period:</b>			<b>£1,039.36</b>
<b>Net Liability for Year</b>			<b>£1,039.36</b>
<b>Total Amount Payable:</b>			<b>£1,039.36</b>

This bill includes payments and amendments to your account up to 01/02/24. Reason for Bill: New Year Billing

Please pay your instalments as shown below. If you do not pay as shown, you may lose the right to pay these instalments and the full charge for the year will become due. Please see the back of the demand for how to pay.

07/04/2024	£103.36	07/10/2024	£104.00
07/05/2024	£104.00	07/11/2024	£104.00
07/06/2024	£104.00	07/12/2024	£104.00
07/07/2024	£104.00	07/01/2025	£104.00
07/08/2024	£104.00		
07/09/2024	£104.00		

INVESTORS IN PEOPLE

This section of the bill shows the period for which the Council Tax is due and any discounts, exemptions or Council Tax Reduction that has been awarded.

This section shows which band the property is in, what the charge is, the four charges that make up the final bill, and the percentage and amount of increase from the previous year.

This section shows your current payment details. If you pay by direct debit your new monthly instalments will be shown and your payments will continue automatically from April. If you pay by standing order this section shows a form that you can complete to take to your bank to update your payments for the new payment amount starting in April.

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## Did you know...

The quickest and easiest way to contact us about your Council Tax is to register for an account online at [www.hull.gov.uk/mycounciltax](http://www.hull.gov.uk/mycounciltax) Once registered you will be able to securely manage your account, view bills and payments, set up and manage Direct Debits, apply for discounts and exemptions. You will just need a few details to register, these are shown on the bill you have just received. We recommend registering now, while your bill is still to hand.

The easiest way to pay your council tax is by direct debit which can be set up over 10 or 12 months if your first payment starts in April, and on 1st, 7th, 14th, 21st 28th day of each month. You can do this online by visiting us at [www.hull.gov.uk/mycounciltax](http://www.hull.gov.uk/mycounciltax)

## Frequently Asked Questions

### What does my Council Tax pay for?

As well as providing more than 400 different services to you and your family, including waste management, road maintenance, social care and support, your Council Tax also contributes to the costs of Humberside Police and Humberside Fire and Rescue Service.

For a breakdown of how Council Tax is spent, please see the accompanying booklet, or visit our website at [www.hull.gov.uk/counciltaxcharges](http://www.hull.gov.uk/counciltaxcharges)

### Why has Council Tax increased this year?

Most of the Council's funding is provided by the Government. However, we now receive much less money from the Government than in previous years. The Council must legally set a balanced budget to meet its expenditure for the next financial year, and an increase to Council Tax of 4.99% is required to ensure vital services can continue to be provided.

### Can I pay by Direct Debit?

Yes, Direct Debit is the easiest way to pay your Council Tax and ensures no payments are missed and no additional costs are incurred, such as when the Council has to take court action to collect missed payments. Request a Direct Debit online safely and securely at [www.hull.gov.uk/ctaxwaystopay](http://www.hull.gov.uk/ctaxwaystopay)

### Can my Direct Debit be spread over 12 months rather than 10 months?

Yes, the quickest way to make a change to your payments is online at [www.hull.gov.uk/mycounciltax](http://www.hull.gov.uk/mycounciltax)

### Can I get any help to pay my Council Tax?

Depending on your circumstances, help is available:

- If you are of working age, on a low income and have less than £6,000 in savings or capital, or if you are a pensioner with less than £16,000 in savings or capital, you can apply for a reduction in your Council Tax. To check if you might be eligible, or to make a claim, visit [www.hull.gov.uk/counciltaxhelp](http://www.hull.gov.uk/counciltaxhelp)
- We also offer various Council Tax discounts, disregards and exemptions, for more information please visit [www.hull.gov.uk/CTaxdiscountsandexemptions](http://www.hull.gov.uk/CTaxdiscountsandexemptions)
- We also provide a free budget planner to help you take control of your finances, for more details please visit [budgetnew.entitledto.co.uk/hull](http://budgetnew.entitledto.co.uk/hull)

### Why are my neighbours in a different band to me?

Property bands are based upon a valuation of the property carried out by the Valuation Office Agency. For further information, or if you believe that your Council Tax band is wrong, you can visit the Valuation Office Agency website at [www.gov.uk/council-tax-bands](http://www.gov.uk/council-tax-bands)

### Can I add the outstanding balance from this year onto next year?

No, however, if you are having difficulties paying your bill or any arrears, you can make an arrears payment arrangement by visiting [www.hull.gov.uk/counciltaxrecovery](http://www.hull.gov.uk/counciltaxrecovery)

