Support Request from Early Help and Social Care Services.

***You can make this request on-line via our dedicated Portal which is accessed via*** [*https://childrensportallive.hullcc.gov.uk/*](https://childrensportallive.hullcc.gov.uk/) ***. Please try this route first. Only use this Word Version if you cannot use our Portal.***

Please answer this form as much as you are able to, so we understand who you are and why you are contacting us. We will usually contact you to discuss your support request, so please make sure you have given us your contact details.

If you want to contact us directly you can do so by dialling 01482 448 879 option 4 (Office Hours) or 01482 300 304 (Out of hours)

# About You

Please provide us with your contact details.

|  |  |
| --- | --- |
| Your First Name | Click or tap here to enter text. |
| Your Last Name | Click or tap here to enter text. |
| Your Date of Birth | Click or tap here to enter text. |
| Your Email | Click or tap here to enter text. |
| Your Telephone Number | Click or tap here to enter text. |

How would you like us to contact you? (e.g. telephone, email, letter, office visit)?

Click or tap here to enter text.

# About why you are contacting us

Are you worried that you may be in danger and at risk of being hurt, or have you been hurt? Yes No

**WARNING: If you or anyone you know is in danger you must dial 999 and speak to the Police.**

**Please do not continue to complete this form right now but pick up the phone and call our office so we can speak to you right away. You can save this form and come back to it later if need be. You can contact us as follows:**

**01482 448 879 Option 4 (Office Hours)**

**01482 300 304 (Out of Hours)**

Why are you asking us for help or support?

Click or tap here to enter text.

Is there anything else that you think we should know about at all?

Click or tap here to enter text.

Is there anyone else supporting you or your family? If so, who are they and can we contact them? *Please give us their contact details so we can get in touch.*

Click or tap here to enter text.

Tell us how you think we could help and if you have already tried to get help in other ways please tell us about that too.

Click or tap here to enter text.

# Submitting your Request

This form should be sent to our Early Help and Safeguarding Hub (EHaSH) mailbox: [EHASH@hullcc.gov.uk](mailto:EHASH@hullcc.gov.uk)

If you are sending anything else to us with this form, please list it below so we know to look for that as well.

Click or tap here to enter text.

Please tell us why you were not able to use the on-line portal route to complete this form on this occasion

Click or tap here to enter text.

**Thank you for your Request.**

**We aim to respond to all support requests within 24 hours.**