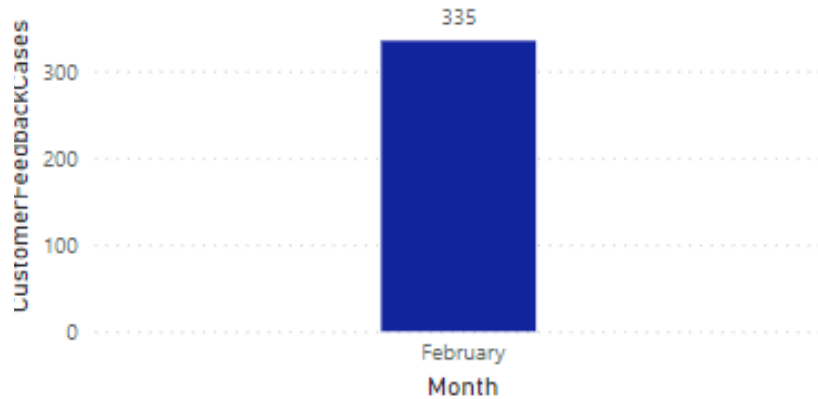


Customer Feedback Report—February 2024

Customer Feedback Cases Opened

Year ● 2024



Total Feedback

335

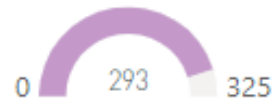
Total Feedback Completed

325

% Completed on Time

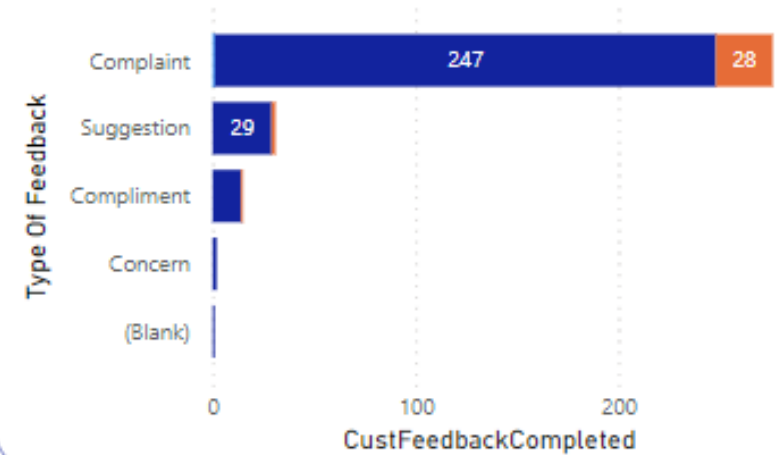
90.15%

Completed Within Timeframe

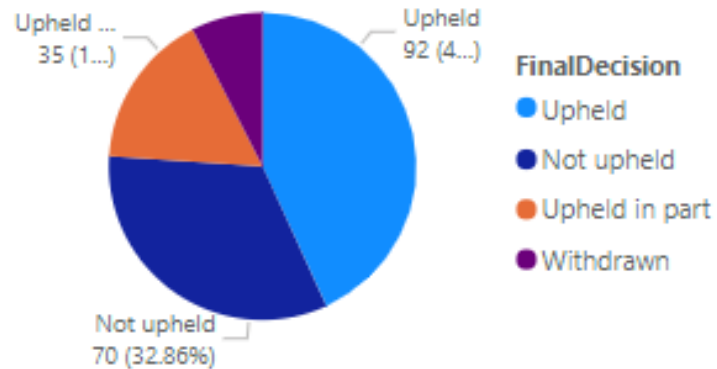


Customer Feedback Completed

Timeliness ● Missing Date ● On Time ● Out of Time



Completed by Final Decision



Complaint ● Compliment ● Concern ● Suggestion

