

Issue 3  
Summer 2017

# Extra Care Update

## Redwood Glades



### Welcome

We're delighted to be able to tell you that the work on Redwood Glades is on schedule and should be completed by Autumn 2017 as planned. We'll be offering nearby residents the chance to look round the development once it's open, so look out for more details coming soon.

### Parking issues during construction

**We are aware that some residents have experienced issues with parking around the site during construction.**

This should now ease considerably as the building work comes to an end and we'd like to thank you for your patience and cooperation if you have been inconvenienced.

There will be up to 88 designated parking spaces on site and the layby in front of the building on Leads Road allows for a further 11 cars.

Once the building is open, we will review any ongoing issues with the possibility of introducing measures such as yellow lines to improve traffic flow.

### Raising issues

You will be able to raise any issues at the reception desk from 9am–8pm Monday to Friday and from 9am–5pm Saturdays and Sundays. There will also be a Service Manager, responsible for managing the site.

Riverside's customer service centre can be contacted on 0345 111 0000 outside these hours.

In the meantime, contact Wates project manager David Fish on email: [david.fish@wates.co.uk](mailto:david.fish@wates.co.uk)



## Extra care for you?

### Could extra care be the right move for you or a loved one?

**Our bright and modern one and two-bedroom apartments are designed to be adaptable to suit a range of care and support needs, helping people to live as independently as possible in their own home.**

To be considered, all you need is to:

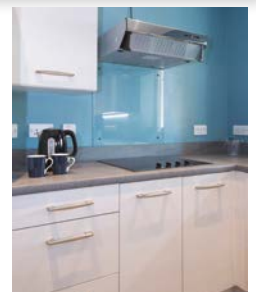
- have a care need, ageing carer or a progressive health condition
- be over 18 (including anyone that is to live with you)
- have a local connection to Hull.

All apartments have:

- a fully-fitted kitchen with cooker, fridge, freezer and washer dryer
- a wet-room
- carpets and curtains throughout
- a balcony or patio
- extra wide doors
- the option of wheelchair-friendly kitchens.

### Find out more

To find out more, visit: [www.riverside.org.uk/hullcare](http://www.riverside.org.uk/hullcare)  
email: [ExtraCare.AssessmentTeam@hullcc.gov.uk](mailto:ExtraCare.AssessmentTeam@hullcc.gov.uk)  
or call: **01482 300300**.





## Jobs available at our new development

The construction work has brought new jobs and 10 apprenticeship roles to the area and the ongoing operation of the development will generate even more opportunities.

### Customer service assistants

To receive vacancy notifications, register at: [www.jobtrain.co.uk/riverside/RegisterOptions.aspx](http://www.jobtrain.co.uk/riverside/RegisterOptions.aspx)

### Grounds maintenance

Call Cheryl Waslin on: **07921 742210** or email: [cheryl.waslin@riverside.org.uk](mailto:cheryl.waslin@riverside.org.uk)

### Repairs and maintenance

Call KWL on: **01482 614166** or email: [steve.allen@kingstownworks.co.uk](mailto:steve.allen@kingstownworks.co.uk)

### Care vacancies

Call Hales Health and Social Care, Hull, on: **01482 979036**

### Catering

Email Catering Academy on: [gina.rowbery@catering-academy.co.uk](mailto:gina.rowbery@catering-academy.co.uk)

### Cleaning vacancies

Contact Roy Westby at Hi-Spec Services on: **07885 983756** or email: [Roy.westby@hispecservices.co.uk](mailto:Roy.westby@hispecservices.co.uk)



## Apprentice Megan bags a Riverside role

**Congratulations to Megan Gay, who has secured a full time job with Riverside following her role as Apprentice Administrator with Wates Residential at Redwood Glades.**

Megan joined Wates through its links with the Armed Forces Employment Pathway and has worked on site for more than two and a half years while completing her NVQ studies.

In her new role as customer service assistant Megan will join the Riverside team and work on the projects she has helped to build.

## Tweendykes Road

**As you may be aware we are currently taking delivery of materials using a temporary entrance on Tweendykes Road.**

This is an unavoidable part of the construction process, which will continue until the end of the summer.. To keep disruption to a minimum, lorries have been instructed to leave the site via Leads Road, rather than continuing down Tweendykes Road. This entrance will not be used for general access to the site once it is open.

We'd like to apologise for any inconvenience caused to residents and to thank you for your patience.

### More information

Updates on site progress and community activities can be found on the notice board at the site entrances.

If you have any questions contact the site office on **01482 755151** or Riverside on [hullextracare.enquiries@riverside.org.uk](mailto:hullextracare.enquiries@riverside.org.uk)