

Your Ref: EWI/RadTradW2

Web: hull.gov.uk

Email: HousingInvestmentteam@hullcc.gov.uk

Tel: 01482 616245

Date: 23 June 2023

Dear Resident

Re: Planned Improvement Works to Your Home

In partnership with Equans, the Council will be carrying out essential works to your home including installing external wall insulation, new roof, windows, doors and ventilation. I am pleased to confirm that works are due to start in your area this summer and we aim to give you a minimum of 21 days' notice before works start on your home.

Enclosed is an Information Sheet which explains what the work will involve and what you need to do before it starts. You are also invited to drop into our information event to find out more and to discuss any queries with us and Equans staff:

Bodmin Road Church, Padstow Close, HU7 4HE

Tuesday 4 July

2pm – 7pm

If you are unable to attend do not worry – a Resident Liaison Officer will arrange to visit everyone before the works start to give you more details and discuss any concerns.

Detailed surveys are required as well as internal Energy Performance Certificate (EPC) surveys. Surveyors will be out and about during the next few weeks carrying out these surveys. Although you don't need to be at home for the external surveys they will need access to the front and rear of your property. If they miss you a card will be left for you to contact Equans to make an appointment.

Equans will be sending you an introductory letter with contact details for you to arrange appointments for the internal surveys.

Our asbestos contractor will also be contacting you to arrange an asbestos survey of your property.

Please don't hesitate to contact us using the details above if you have any concerns.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Ben Hanson', written in a cursive style.

Ben Hanson

Head of Strategy, Market Intervention and Growth