

The Resident

Your Ref: ESWI/M1
Web: hull.gov.uk
Email: HousingInvestmentteam@hullcc.gov.uk
Tel: 01482 300300
Date: 12 July 2023

Dear Resident

Re: Planned External Improvement Works to Your Home

In partnership with Fortem, the Council will be carrying out essential external works to your home including installing external wall insulation, works to roof, windows, doors and ventilation. I am pleased to confirm that works are due to start in your area in August 2023 and we aim to give you a minimum of 21 days' notice before works start on your home.

Enclosed is an Information Sheet which explains what the work will involve and what you need to do before it starts. You are also invited to our information event to find out more about the works and to vote for your colour choice:

St Stephens Neighbourhood and Childrens Centre, 96 Annandale Rd, HU9 4LA
Monday 24 July
2pm – 7pm

If you are unable to attend don't worry – a Customer Officer from Fortem will contact you to make an appointment to visit you at least 21 days before the works start

Detailed external surveys are required as well as internal Energy Performance Certificate (EPC) surveys so that 'ECO' funding can be claimed by the Council. Our surveyors will be out and about during the next few weeks carrying out these surveys. You do not need to be at home for the external survey; however, we will need access to the front and rear of your property. If we miss you a card will be left for you to contact us to arrange a convenient appointment. For the EPC and other internal surveys, please call our Warm Homes Team on 612908 to make an appointment to visit your home.

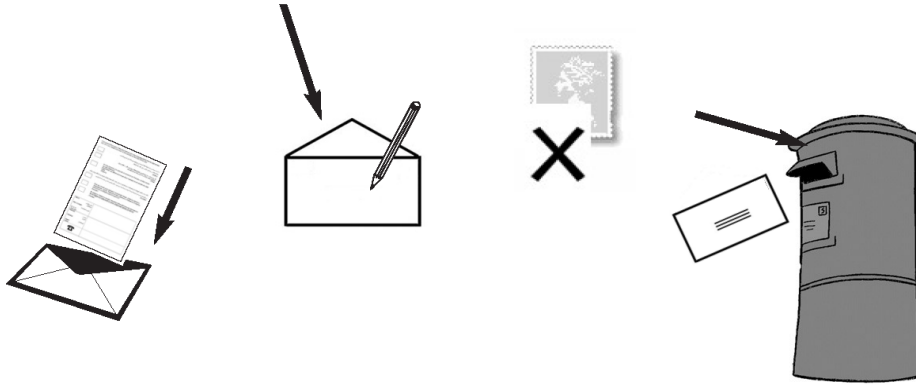
Yours sincerely



Ben Hanson
Head of Strategy, Market Intervention & Growth

If you would like this document in your language please tick the box and send it in an envelope to:

- Polish Jeżeli chciałbyś otrzymać ten list w swoim języku, to proszę odhaczyć ramkę i wysłać w kopercie na adres:
- Arabic إذا رغبت الحصول على نسخة من هذه الرسالة مترجمة الى لغتك, من فضلك ضع إشارة في المربع و ضعها في ظرف و أرسلها الى العنوان التالي:
- Kurdish ئەگەر ئەم نامەيەت دەوێت بە زمانی خۆت تکایە نیشانە لە چوارچێوەکە بدە وە لە زەرفیکی نامەدا بێنێرە بۆ:
- Russian Если Вы желаете получить это письмо на родном языке, пожалуйста отметите с крестиком в клетке, положите в конверт и посылайте по адресу:
- Mandarin 如果您想要一份是用您的母语写成的这封信, 请在空格内打钩, 并把这张纸装入信封 (免贴邮票) 寄到下列地址:
- Farsi اگر این نامه را به زبان خودتان میخواهید، لطفاً مربع مربوطه را علامت زده و آنرا داخل يك پاكِت نامه گذاشته و به آدرس پستی رایگان زیرپست كنید:
- Turkish Bu mektubu kendi dilinizde isterseniz, lütfen kutuyu işaretleyip zarfın içinde adrese gönderiniz:
- Bengali আপনি যদি এই চিঠি নিজের মাতৃভাষায় পেতে ইচ্ছুক হ'ন তাহলে দয়া করে বক্সে টিক্ করার পরে খামে ভরে এই ঠিকানায় পাঠান:-
- French Si vous voulez recevoir cette lettre dans votre langue, veuillez cocher la case et envoyer la lettre dans une enveloppe à l'adresse :
- Portuguese Se desejar receber esta carta na sua língua, agradecemos que marque com um tique no quadrado, e a devolva num envelope para a direcção seguinte:



FREEPOST RSJC-KKBE-ABXZ, HS-Housing Investment Services Hull City Council, PO Box 15, Hull HU1 2AA

The information in this document can also be made available in other formats as appropriate.

Please return this completed form to the FREEPOST address mentioned above.

I would like to receive the information in the following format:

Alternative Format	Tick	Alternative Format	Tick
Large print		Audio cassette tape	
Computer disk		Face-to-face conversation	
British Sign Language		Braille	
Makaton			
Email (your address)			
Other method (please explain)			