



Kingston upon Hull City Council

Annual Parking and Bus Lane
Enforcement Report 2020 - 2021



The work of Parking Department.

During the 2020 – 2021 financial year the Parking Department issued a total of 32693 Penalty Charge Notices (PCN's), 11351 PCN's were issued by Civil Enforcement Officers (CEO) and 21342 were issued by officers to vehicles traveling in a Bus Lane during restricted hours.

All appeals against the service of a Penalty Charge Notice are considered by a team of Parking & Adjudication Officers, who maintain the service ensuring that a penalty charge notice progresses in accordance with national regulations.

A total of 9370 items of incoming correspondence via post or email, were processed by the team.

The following documents were processed by the parking department with comparison to the previous year.

	2020 - 2021		2019 - 2020	
	On / Off Street	Bus Lane	On / Off Street	Bus Lane
Appeals Received	1936	1550	3693	1815
Notice of Acceptance of appeal	1281	1089	2282	1016
Notice of Rejection of appeal	655	461	1411	799
Notice to Owners	3233	22924	6123	24791
Charge Certificates	2264	3623	3973	4690
Pre Debt Letter	2416	3380	3606	4330
Order for Recovery	2078		2964	
Regulation 10 PCN	77		115	
Bus Lane - Pre Debt Letter		3172		4171
CPE - Reg 10 - Rejection - Discount Offered		3		8
Accepted Appeal Post Notice To Owner	78	1089	159	1016
Accepted Appeal Pre Notice To Owner	1203		2123	
Charge Certificate	2264	3623	3973	4690
Corospendance Post Notice To Owner	2176	322	3861	430
Corospendance Pre Notice To Owner	480		577	
Debt	1839	2478	3074	3198
Penalty Charge Notice NTO	29431	77	115	24807
Rejection of Appeal Post Notice To Owner	99	461	169	799
Rejection of Appeal Pre Notice To Owner	556		1242	

Parking Penalty Charge Notices issued With comparison to preceding year

Hull City Council parking enforcement annual figures.	1 April 2020 - 31 March 2021			1 April 2019 - 31 March 2020		
	On Street	Off Street	Total	On Street	Off Street	Total
Number of PCNs issued for higher-level parking contraventions?	5152	23	5175	8787	155	8942
Number of PCNs issued for lower-level parking contraventions?	4012	2164	6176	8043	4159	12202
Total number of PCNs issued?	9164	2187	11351	16830	4314	21144
Number of PCNs paid at the discount rate? (50% of full rate)	4958	1052	6010	9137	2165	11302
Number of PCNs paid at the non-discount rate?	912	223	1135	403	1797	2200
Number of PCNs paid with surcharge?	515	91	606	1094	233	1327
Total number of PCNs paid?	6385	1366	7751	10634	4195	14829

How many applications were made to register road traffic debts at the Traffic Enforcement Centre?	4760		4760		6344		6344
Does your authority use immobilisation or removal of vehicles?	No			No			

Penalty Charge Notices' Issued Detail by Contravention Code

Contravention	Differential charging level <small>Lower is £50/£25 Higher is £70/£35</small>	2020 - 2021		2019 - 2020	
		Warning	Live	Warning	Live
On Street Enforcements					
01 Parked in a restricted street	Higher	2	4085	490	6322
02 Loading in restricted street	Higher	0	108	22	201
05 Parked after payment expired	Lower	0	318	83	899
06 Parked without clear display	Lower	0	2366	308	3981
12 Parked in a residents' place	Higher	0	0	1	1
16 Parked in a permit space	Higher	2	286	67	635
21 Parked in a suspended bay	Higher	0	12	1	12
22 Re-parked in the same place	Lower	0	46	10	79
23 Wrong class of vehicle	Higher	0	21	10	99
24 Not parked correctly	Lower	0	124	40	402
25 Parked in a loading place	Higher	0	235	31	399
26 Double parking in a SEA	Higher	0	17	0	5
27 Dropped footway in a SEA	Higher	0	98	16	303
28 Parked in raised carriageway	Higher	0	0	0	1
30 Parked longer than permitted	Lower	0	1060	222	2378
40 Disabled person's parking	Higher	0	260	77	915
45 Taxi rank	Higher	0	19	4	48
47 Restricted bus stop or stand	Higher	0	55	8	42
48 Restricted school area	Higher	0	5	2	49
62 Verge parking	Higher	0	0	0	6
99 Pedestrian crossing	Higher	0	21	4	46
	Sub Total	4	9136	1396	16823
Off Street Enforcements					
71 Parked in an electric vehicles' charging place	Higher	0	13	0	73
73 Parked without payment	Lower	0	1	0	1
81 Parked in a restricted area	Higher	0	7	4	41
82 Parked after payment expired	Lower	0	129	25	375
83 Parked without clear display	Lower	2	1900	355	3329
85 Parked in a permit bay	Higher	0	1	0	0
86 Parked beyond the bay markings	Lower	0	121	25	373
87 Disabled person's parking	Higher	0	6	4	63
89 Wrong size of vehicle	Higher	0	0	0	1
91 Wrong class of vehicle	Higher	0	8	4	48
92 Obstruction	Higher	0	1	0	2
93 Parked in closed car park	Lower	0	0	0	8
	Sub Total	2	2187	417	4314
Warning Enforcements Zero Charge					
W01 Parked in a restricted street		282	0	26	0
W02 Loading in restricted street		5	0	1	0

W05 Parked after payment expired		10	0	1	0
W06 Parked without clear display		371	0	14	0
W16 Parked in a permit space		20	0	31	0
W21 Parked in a suspended bay		12	0	1	0
W22 Re-parked in the same place		1	0	0	0
W23 Wrong class of vehicle		10	0	0	0
W24 Not parked correctly		14	0	6	0
W25 Parked in a loading place		6	0	0	0
W27 Dropped footway in a SEA		2	0	3	0
W30 Parked longer than permitted		67	0	2	0
W40 Disabled person's parking		29	0	2	0
W45 Taxi rank		1	0	0	0
W47 Restricted bus stop or stand		7	0	3	0
W48 Restricted school area		0	0	1	0
W82 Parked after payment expired		5	0	10	0
W83 Parked without clear display		285	0	78	0
W86 Parked beyond the bay markings		16	0	2	0
W87 Disabled person's parking		0	0	1	0
W91 Wrong class of vehicle		17	0	13	0
W92 Obstruction		0	0	0	0
	Sub Total	1160	0	195	0
	Grand Total	1166	11323	2008	21137

Parking Permits Issued compared with previous period.

Type of Permit	2020 - 2021	2019 - 2020
All Area	27	27
Barrington Avenue	92	117
Chanterlands Avenue	10	11
City Centre	314	319
Cranbrook Avenue	32	30
Hanover and Lowgate	48	41
Hurley Close	2	2
Inglemire Avenue	43	47
K2B	2	0
K2R	3	9
Long Stay Car Parks	548	898
Lowgate	28	28
South Bridge Road	7	10
Stadium Zone 1	973	1263
Stadium Zone 2	450	611
Stadium Zone 3	527	653
Stadium Zone 4	316	368
Stadium Zone 5	475	526
Stadium Zone 6	270	325
Zone A	132	140
Zone A1	13	19
Zone B	556	622
Zone D	53	65
Zone E	72	83
Zone G	51	49
Zone HH	1	2
Zone J	17	16
Zone M	11	12
Zone N	71	104
Zone NL	16	1
Zone Q	118	140
Zone S	173	195
Zone SD	0	3
Zone Y	3	3
Virtual Permits	1420	3121
Total Permits Issued	6874	9860

Information on the Councils web site

Information relating to the Parking department and the services that it provides can be found at <https://www.hull.gov.uk/parking-and-transport> .

Recovery By Month By Contravention Category

Month	Total	Warning	Spoiled	Test	Issued	£ (#/%) Paid	£ (#/%) Stopped	£ (#/%) Outstanding
April 2020								
CPE - On St - Higher	61	0	0	54	7	57.14% - 140	14.29% - 1925	28.57% - 226
CPE - On St - Lower	1	0	0	0	1	100.00% - 25	0.00% - 0	0.00% - 0
May 2020								
CPE - On St - Higher	85	0	0	72	13	69.23% - 409.35	15.38% - 2660	15.38% - 201.65
June 2020								
CPE - Off St - Lower	188	167	2	1	18	61.11% - 400	38.89% - 225	0.00% - 0
CPE - On St - Higher	355	2	6	233	114	64.04% - 3330	14.91% - 9065	21.05% - 2712
CPE - On St - Lower	683	610	6	0	67	70.15% - 1614	22.39% - 650	7.46% - 415
July 2020								
CPE - Off St - Higher	5	0	0	0	5	60.00% - 105	20.00% - 35	20.00% - 113
CPE - Off St - Lower	284	5	1	0	278	67.27% - 6277.7	29.50% - 2175	3.24% - 742.3
CPE - On St - Higher	1203	0	19	366	818	74.45% - 27959.69	10.76% - 18450	14.79% - 13552.31
CPE - On St - Lower	662	6	12	0	644	64.13% - 14306.53	21.89% - 6140	13.98% - 7485.47
August 2020								
CPE - Off St - Higher	2	0	0	0	2	100.00% - 105	0.00% - 0	0.00% - 0
CPE - Off St - Lower	300	6	7	0	287	60.28% - 5473	36.93% - 3332	2.79% - 664
CPE - On St - Higher	1043	0	12	335	696	67.67% - 21709.41	11.35% - 17034	20.98% - 16416.59
CPE - On St - Lower	572	1	8	0	563	66.61% - 12921.77	17.23% - 4101	16.16% - 7521.23
September 2020								
CPE - Off St - Higher	8	0	1	0	7	100.00% - 280	0.00% - 0	0.00% - 0
CPE - Off St - Lower	387	38	2	1	346	61.27% - 6789	35.84% - 3583	2.89% - 830
CPE - On St - Higher	836	0	4	296	536	74.25% - 18191.06	10.45% - 13141	15.30% - 8982.94
CPE - On St - Lower	622	54	13	1	554	70.04% - 12974	21.12% - 4282	8.84% - 3988
October 2020								
CPE - Off St - Higher	1	0	0	0	1	100.00% - 35	0.00% - 0	0.00% - 0
CPE - Off St - Lower	316	10	2	0	304	66.45% - 6432	29.61% - 2458	3.95% - 971
CPE - On St - Higher	988	0	11	320	657	72.91% - 23282.39	11.87% - 15871	15.22% - 11018.61
CPE - On St - Lower	603	33	8	0	562	66.01% - 12102.05	26.51% - 4886	7.47% - 3448.95
November 2020								
CPE - Off St - Higher	2	0	0	0	2	50.00% - 35	50.00% - 70	0.00% - 0
CPE - Off St - Lower	196	6	2	1	187	69.52% - 4382	27.81% - 1550	2.67% - 415
CPE - On St - Higher	671	0	4	278	389	75.06% - 13089.74	11.31% - 12258	13.62% - 5988.26
CPE - On St - Lower	254	4	4	0	246	69.51% - 5924.63	23.98% - 1860	6.50% - 1295.37
December 2020								
CPE - Off St - Higher	2	0	0	0	2	100.00% - 70	0.00% - 0	0.00% - 0
CPE - Off St - Lower	206	13	2	0	191	65.45% - 4132	27.75% - 1625	6.81% - 1079
CPE - On St - Higher	870	6	12	296	556	65.47% - 16854.07	16.73% - 15933	17.81% - 10625.93
CPE - On St - Lower	436	34	5	1	396	72.98% - 10068.81	17.42% - 2175	9.60% - 3131.19
January 2021								
CPE - Off St - Lower	131	19	1	1	110	69.09% - 2916	25.45% - 850	5.45% - 398
CPE - On St - Higher	750	3	7	345	395	70.13% - 12610	14.18% - 15548	15.70% - 6936
CPE - On St - Lower	258	41	3	5	209	71.29% - 5076.42	17.22% - 1375	11.48% - 1987.58
February 2021								
CPE - Off St - Higher	1	0	0	0	1	0.00% - 0	100.00% - 35	0.00% - 0
CPE - Off St - Lower	199	27	2	0	170	51.76% - 2774	39.41% - 2200	8.82% - 1246
CPE - On St - Higher	602	0	3	281	318	77.04% - 11543.59	11.95% - 11970	11.01% - 3914.41
CPE - On St - Lower	300	15	5	0	280	63.21% - 5795	20.36% - 2325	16.43% - 3818
March 2021								
CPE - Off St - Higher	3	0	0	0	3	33.33% - 35	66.67% - 70	0.00% - 0
CPE - Off St - Lower	308	34	1	0	273	53.11% - 4757	31.50% - 2908	15.38% - 3455
CPE - On St - Higher	987	0	7	327	653	68.45% - 20176.39	11.49% - 15828	20.06% - 14607.61
CPE - On St - Lower	537	37	10	0	490	68.57% - 11481	19.80% - 3981	11.63% - 4762

Financial aspects.

2020-21 Parking Income Analysis

Summary

	Non Ring Fence ie Off Street & Rents	Ring Fence ie On Street & Civil Parking Enforcement
	£	£
Income		
Off street parking	-261,316	
Passes	-129,530	
Commerical Rents	-69,688	
On street parking		-693,246
Permits		-135,021
Civil Penalty Notice Enforcement		-870,704
Sub-total	<u>-460,533</u>	<u>-1,698,972</u>
	0	0
Costs		
Civil Enforcement Team		728,549
Administration of appeals and debt recovery process and operational running costs		877,846
Sub-total		<u>1,606,395</u>
Operational position		<u>-92,577</u>

National legislation dictates that after allowing for appropriate and relevant expenditure the balance of any revenue from civil parking enforcement and on-street parking must be used to improve, by whatever means, transport provision in the area so that road users benefit and in 2020/21 such expenditure incurred by the Council includes (but is not restricted to) the following:

Spend on Transport Provision	£
Contribution to supporting bus services	<u>124,000</u>
Contribution towards the cost of concessionary bus fares and passes	200,000
Community Transport	95,080
Contribution to the cost of school crossing patrols	50,404
Transport Planning	104,781

Young Persons Travel Card	28,000
Specific Capital Schemes ie: Intelligent Transport Systems Equipment; Signing & Lining; Bridges Structural Works. Note: Capital Schemes are Specific Transport related Schemes, which do not reflect the Total Capital Spend on the Transport Plan in 20/21 and as stated above includes (but is not restricted to) these Capital Schemes.	628,757
Sub-total	1,231,022
Overall Position (+ve deficit / -ve surplus)	1,138,445

NB

- i) The 2018/19 reported deficit of £196,424 may be included in future reviews for a period of three years.
- ii) The 2019/20 reported deficit of £211,969 may be included in future reviews for a period of three years.
- iii) The 2020/21 reported deficit of £1,138,445 may be included in future reviews for a period of three years.