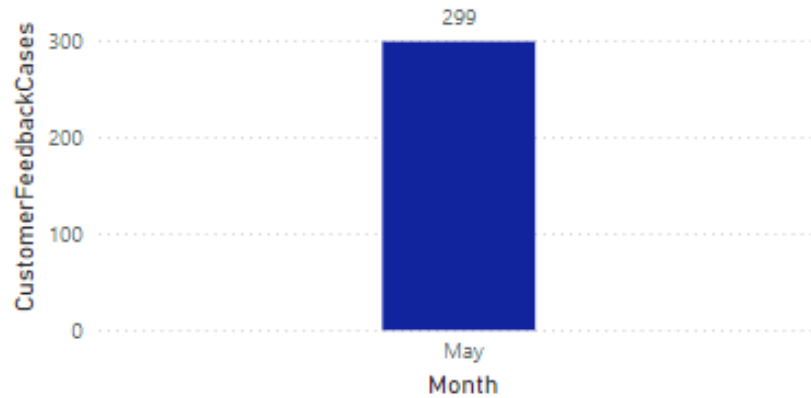


Customer Feedback Report—May 2024

Customer Feedback Cases Opened

Year ● 2024



Total Feedback

299

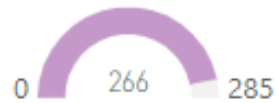
Total Feedback Completed

285

% Completed on Time

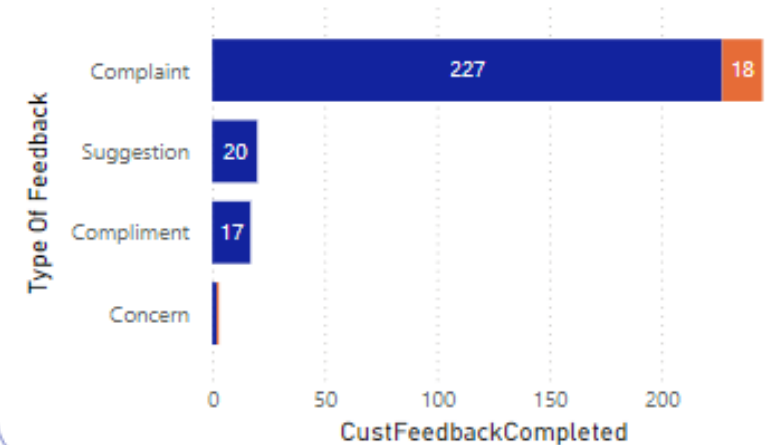
93.33%

Completed Within Timeframe

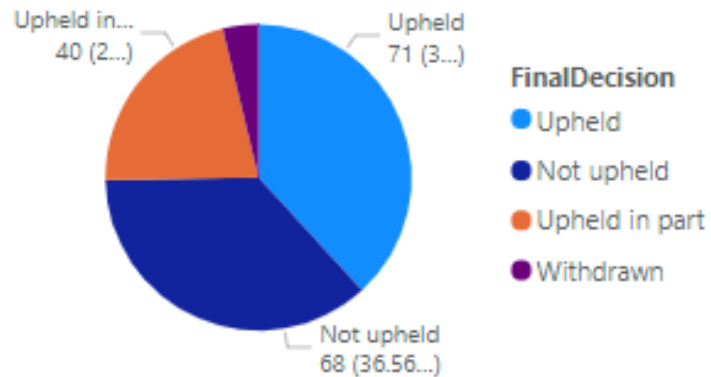


Customer Feedback Completed

Timeliness ● On Time ● Out of Time



Completed by Final Decision



OVERALL BREAKDOWN BY SERVICE & TYPE

● Complaint ● Compliment ● Concern ● Suggestion

