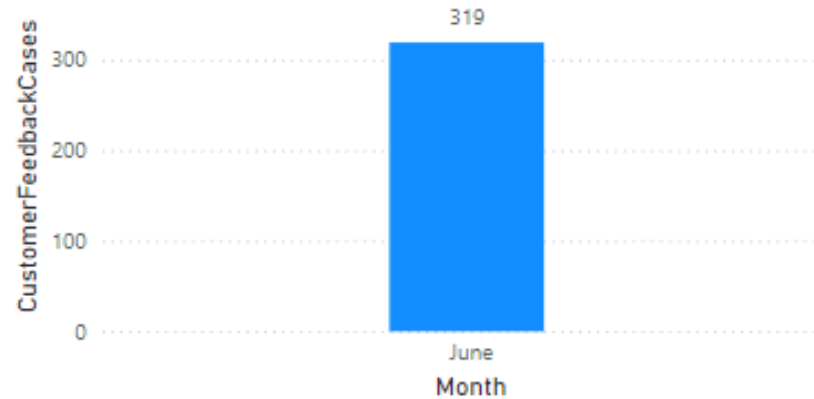


Customer Feedback Report—June 2024



Customer Feedback Cases Opened

Year ● 2024



Total Feedback

319

Total Feedback Completed

312

% Completed on Time

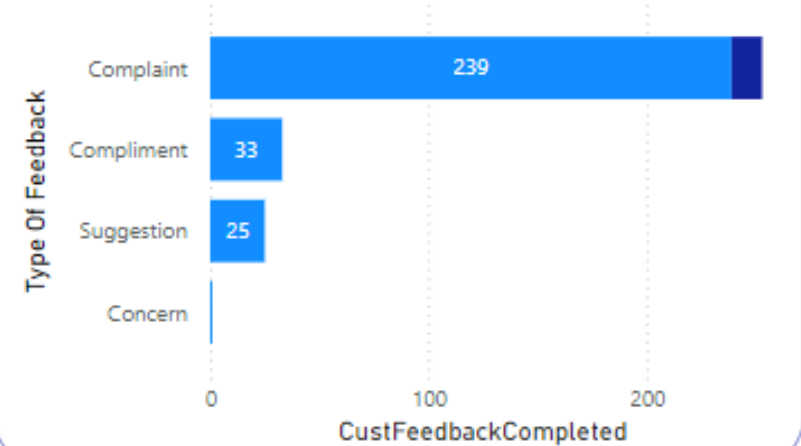
95.51%

Completed Within Timeframe

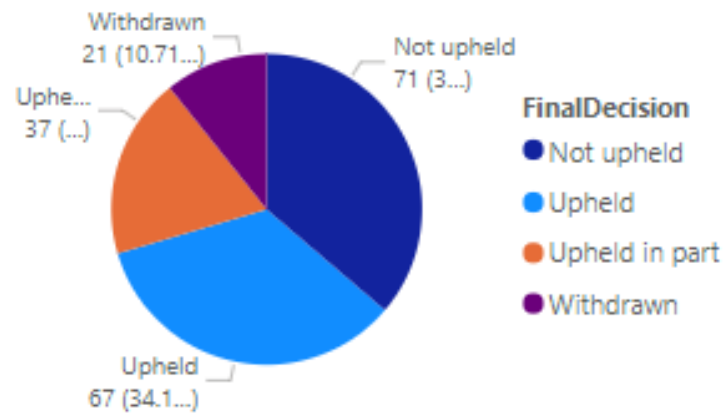
0 298 312

Customer Feedback Completed

Timeliness ● On Time ● Out of Time



Completed by Final Decision



Legend: ● Compliment ● Concern ● Suggestion

