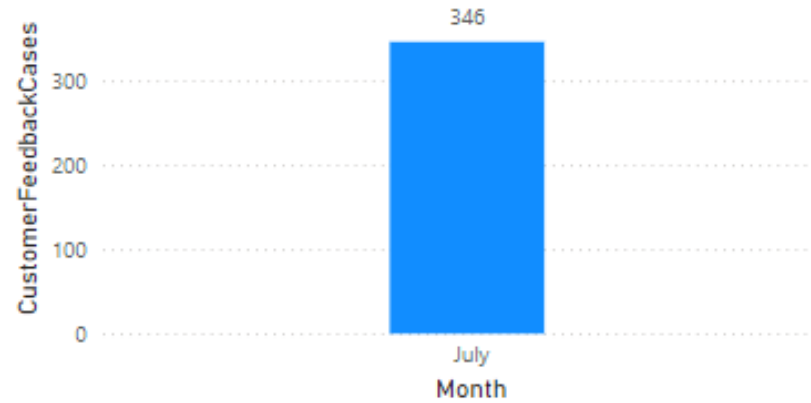


Customer Feedback Report—July 2024

Customer Feedback Cases Opened

Year ● 2024



Total Feedback

346

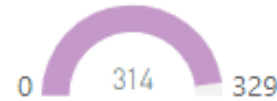
Total Feedback Completed

329

% Completed on Time

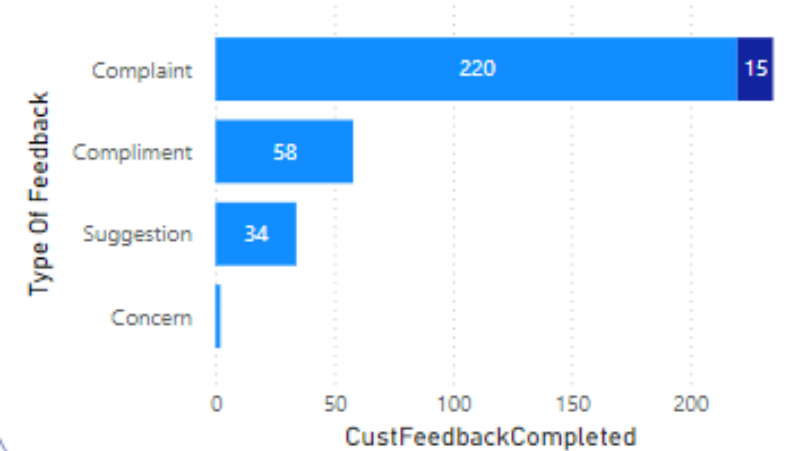
95.44%

Completed Within Timeframe

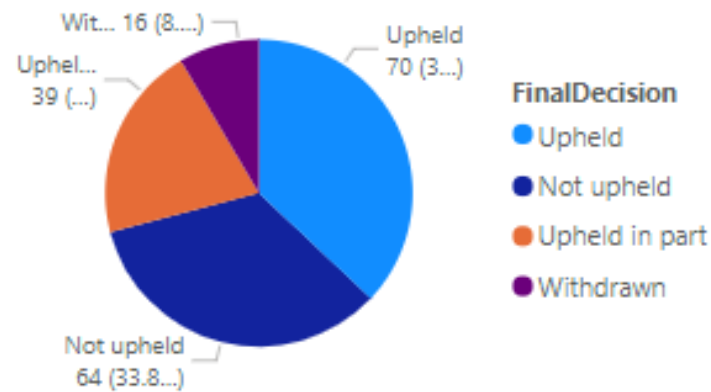


Customer Feedback Completed

Timeliness ● On Time ● Out of Time



Completed by Final Decision



Complaint ● Compliment ● Concern ● Suggestion

