

OFFICIAL

Appendix 2Local Government & Social Care Ombudsman (Detailed Investigation/ Upheld)
2023-24(Comparators)

Local Authority	Detailed Investigations 2023-24	Upheld 2023-24	Percentage Upheld	Upheld Per 100,000 residents
Blackpool Borough	9	6	67%	4.2
Brighton and Hove	26	19	73%	6.8
Central Bedfordshire	10	7	70%	2.3
Derby	18	14	78%	5.3
East Riding of Yorkshire	19	17	89%	4.9
Kingston upon Hull	11	5	45%	1.9
Luton	13	9	69%	4.0
Medway	20	16	80%	5.7
Milton Keynes	15	14	93%	4.8
North East Lincolnshire	9	8	89%	5.1
North Lincolnshire	12	10	83%	5.9
Portsmouth	11	10	91%	4.8
Plymouth	21	14	67%	5.2
Southampton	8	7	88%	2.8
South Gloucestershire	15	11	73%	3.7
Stoke on Trent	16	13	81%	5.0
Swindon	13	11	85%	4.7
City of York	9	7	78%	3.4

The above are all unitary authorities with most similar sized population to Kingston Upon Hull.

OFFICIAL