

## Appendix 3

Local Government & Social Care OMBUDSMAN	Complaints and Enquiries Received (by Category) 2023-24									
Authority Name	Adult Social Care	Benefits and Tax	Corporate and Other Services	Education and Children's Services	Environmental Services, Public Protection and Regulation	Highways and Transport	Housing	Planning and Development	Other	Total
Blackpool Borough Council	16	4	1	8	6	3	6	3	0	47
Brighton & Hove City Council	15	8	12	21	14	18	28	3	1	120
Central Bedfordshire Council	5	1	2	28	6	8	9	6	0	65
City of York Council	7	5	4	7	5	6	6	9	0	49
Derby City Council	17	0	1	28	3	3	5	2	0	59
East Riding of Yorkshire Council	25	4	2	24	6	6	5	9	0	81
Kingston upon Hull City Council	9	0	10	18	2	0	3	1	1	44
Luton Borough Council	13	8	1	15	7	4	16	3	2	69
Medway Council	8	6	2	34	4	8	14	15	0	91
Milton Keynes Council	15	2	5	28	28	6	24	8	3	119
North East Lincolnshire Council	6	1	0	10	3	1	1	0	0	22
North Lincolnshire Council	12	3	1	13	6	0	1	7	0	43
Plymouth City Council	14	2	8	18	12	12	3	5	0	74
Portsmouth City Council	9	3	1	12	5	3	6	4	1	44
South Gloucestershire Council	14	6	0	21	10	0	2	9	0	62
Southampton City Council	11	0	5	20	14	3	9	6	0	68
Stoke-on-Trent City Council	8	6	4	27	13	9	11	4	1	83
Swindon Borough Council	4	2	2	13	24	6	10	2	0	63