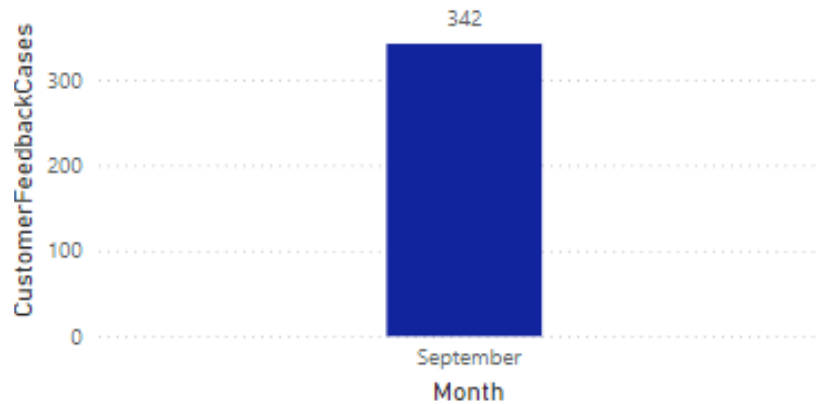


Customer Feedback Report—Sep 2024

Customer Feedback Cases Opened

Year ● 2024



Total Feedback

342

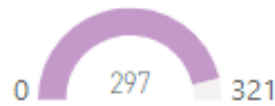
Total Feedback Completed

321

% Completed on Time

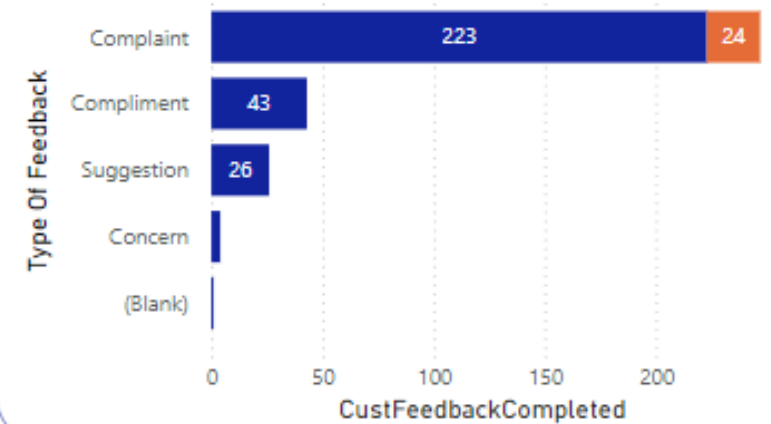
92.52%

Completed Within Timeframe

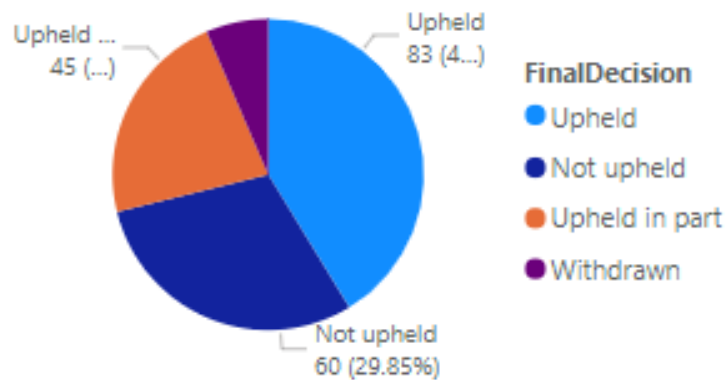


Customer Feedback Completed

Timeliness ● On Time ● Out of Time



Completed by Final Decision



OVERALL BREAKDOWN BY SERVICE & TYPE

Complaint ● Compliment ● Concern ● Suggestion

