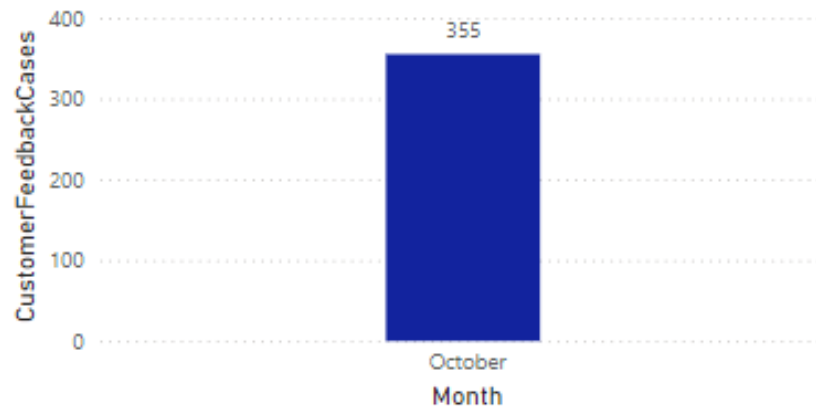


Customer Feedback Report—Oct 2024

Customer Feedback Cases Opened

Year ● 2024



Total Feedback

355

Total Feedback Completed

334

% Completed on Time

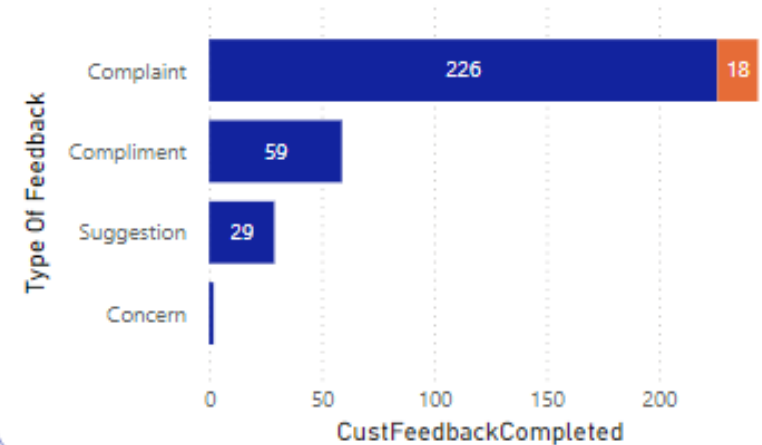
94.61%

Completed Within Timeframe

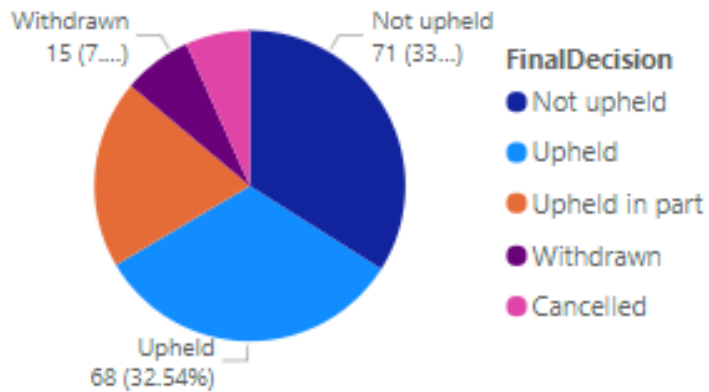


Customer Feedback Completed

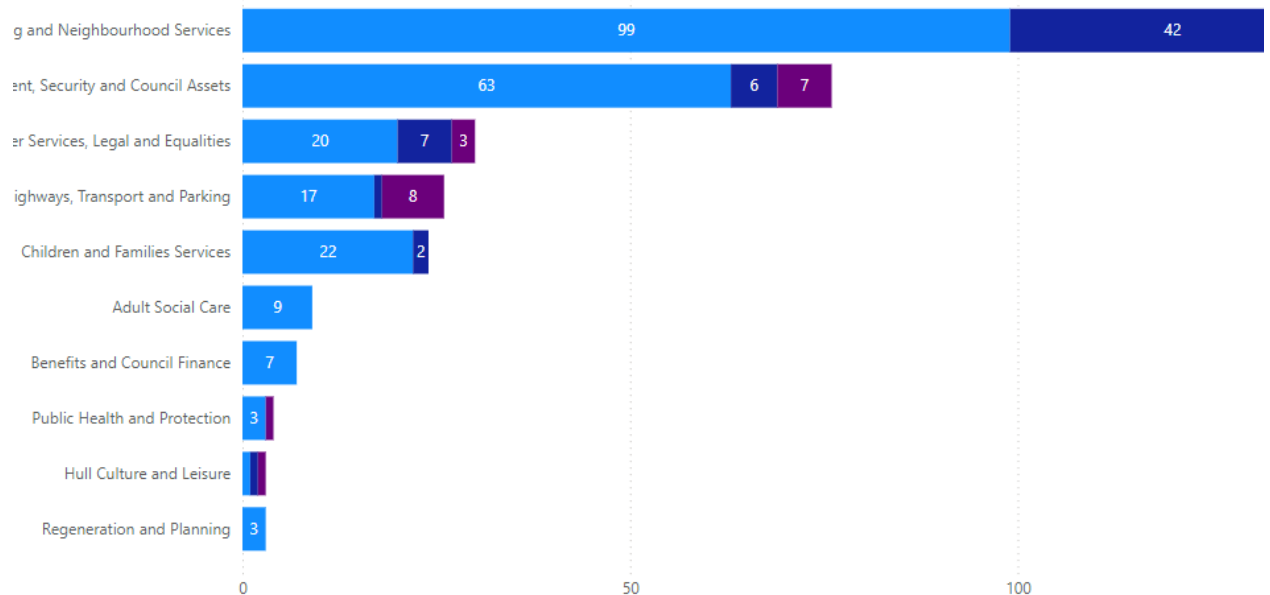
Timeliness ● On Time ● Out of Time



Completed by Final Decision



Complaint ● Compliment ● Concern ● Suggestion



Feedback