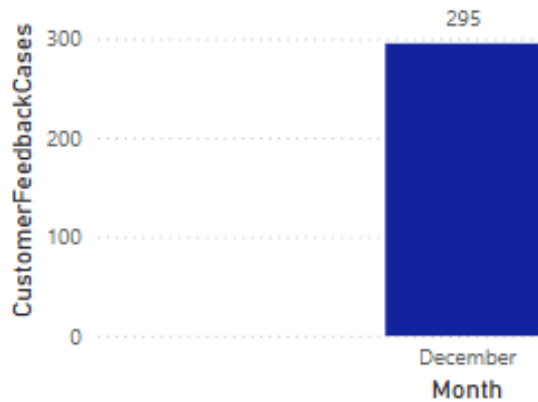


Customer Feedback Report—December 2024

Customer Feedback Cases Opened

Year ● 2024



Total Feedback

295

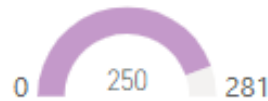
Total Feedback Completed

281

% Completed on Time

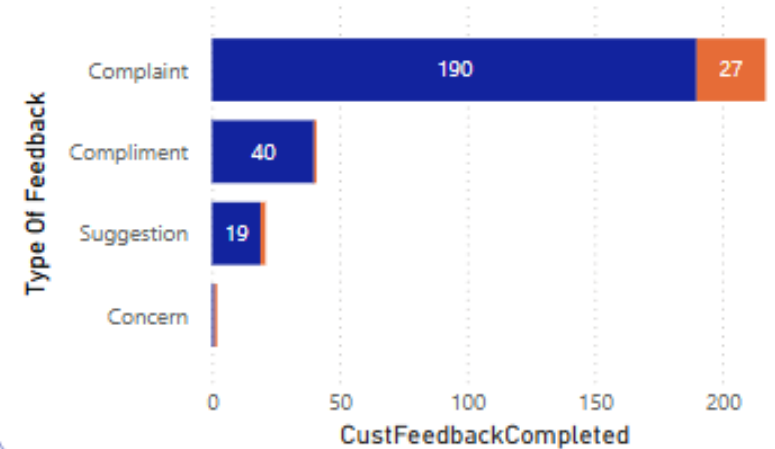
88.97%

Completed Within Timeframe

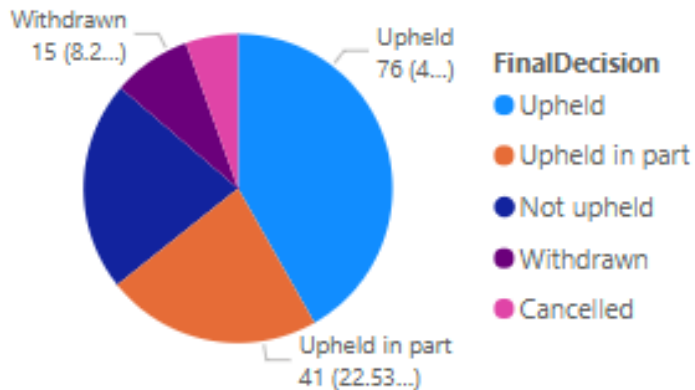


Customer Feedback Completed

Timeliness ● On Time ● Out of Time



Completed by Final Decision



● Complaint ● Compliment ● Concern ● Suggestion

