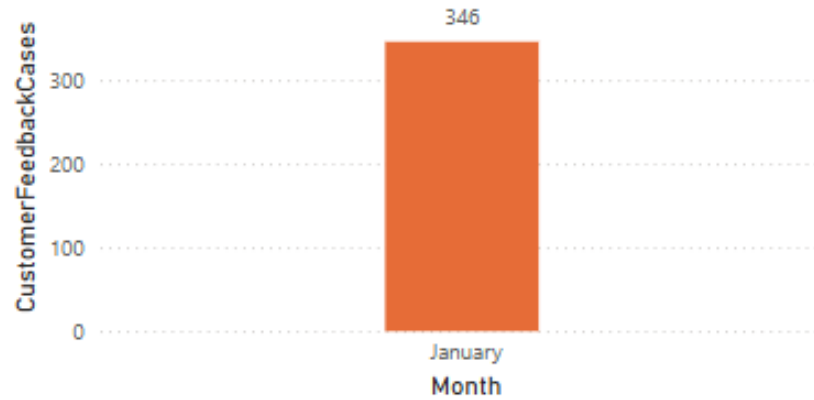


Customer Feedback Report—January 2025

Customer Feedback Cases Opened

Year ● 2025



Total Feedback

346

Total Feedback Completed

331

% Completed on Time

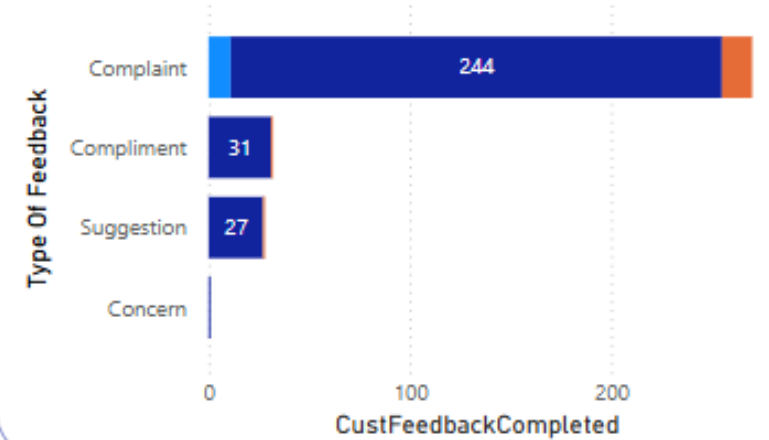
91.54%

Completed Within Timeframe

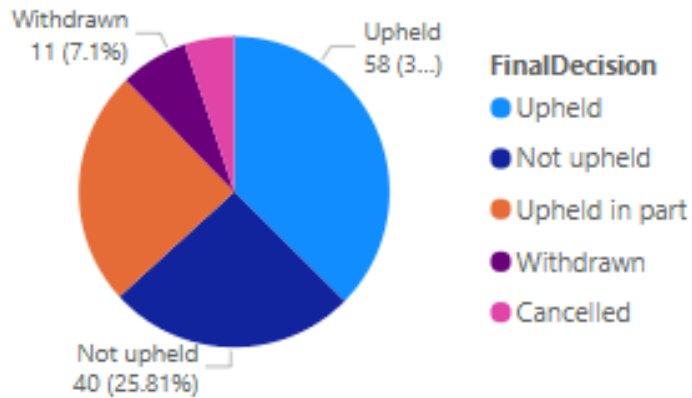


Customer Feedback Completed

Timeliness ● Missing Date ● On Time ● Out of Time



Completed by Final Decision



Complaint ● Compliment ● Concern ● Suggestion

